U.S. Bank Image Look is an Internet-based service that provides sharp, detailed images of checks and invoices the same day they are received and processed by your U.S. Bank Lockbox.

Image Look provides simple solutions to boost productivity, reduce research time, improve customer service, and accelerate your receivables posting and cash application processes.



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FAQ **Contact Us**

View Demo

Image Look Welcome to Image Look System Requirements **Document Requirements Customer ID** User ID FIRSTLook Now Password Forgot your password? Login

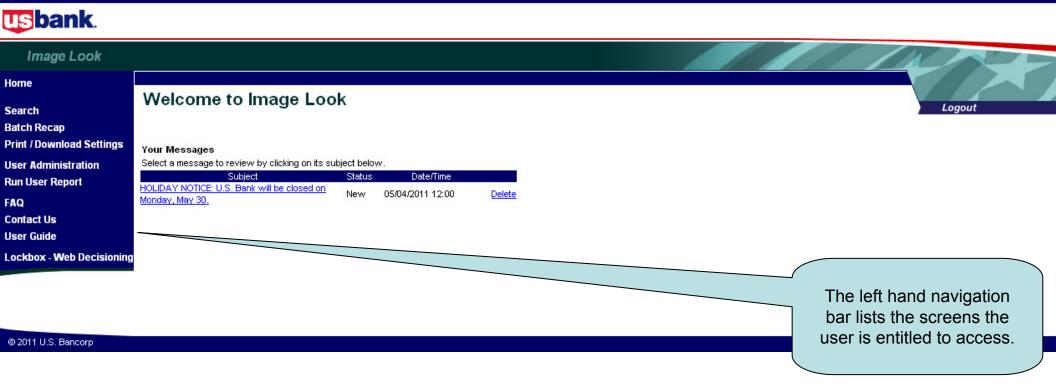
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The primary functions available from the Image Look left hand navigation bar are:

Search: Locate specific images quickly.

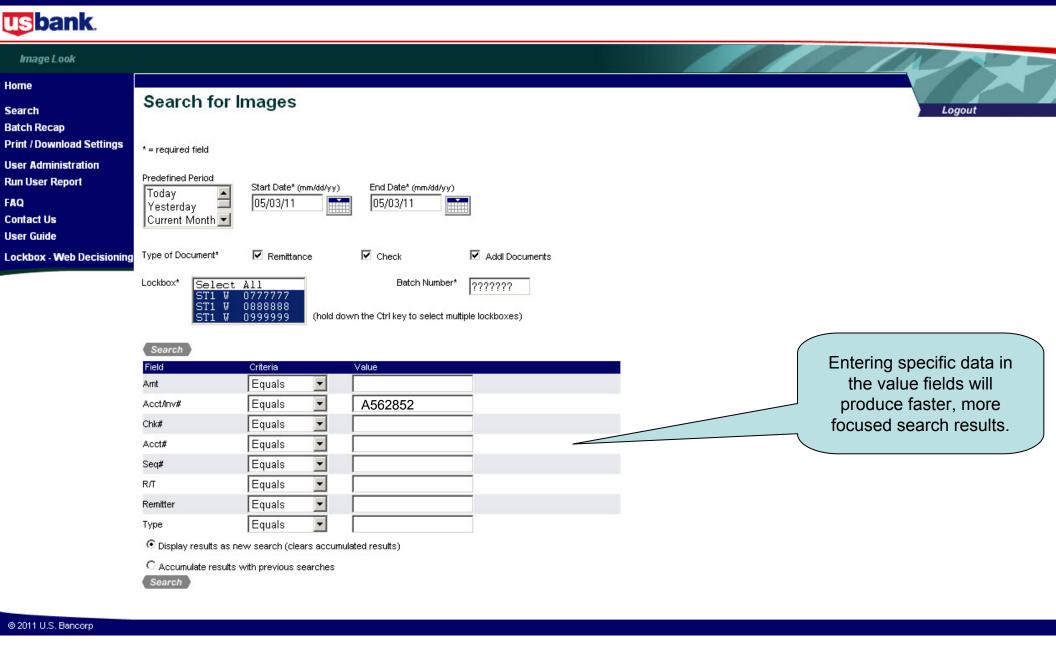
Batch Recap: Access your batch and deposit totals.

User Administration: Manage your users' access and password resets.



Search for Images enables you to locate specific items to address customer service inquiries, correct exception items, handle audit requests or post accounts receivable. Simply select a Start Date, End Date, the Type of Document and Lockbox number.

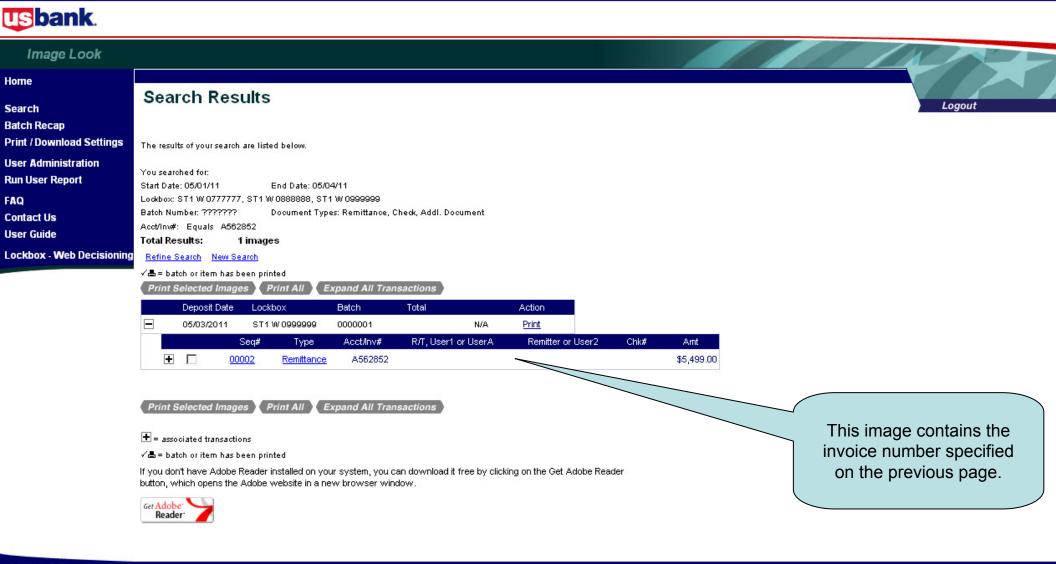
To narrow your search, you can key specific information into the Value fields.



Search Results displays all the batches that contain items that match the search criteria you specified on the Search for Images page.

Click on the underlined sequence number (Seq#) to view the image.

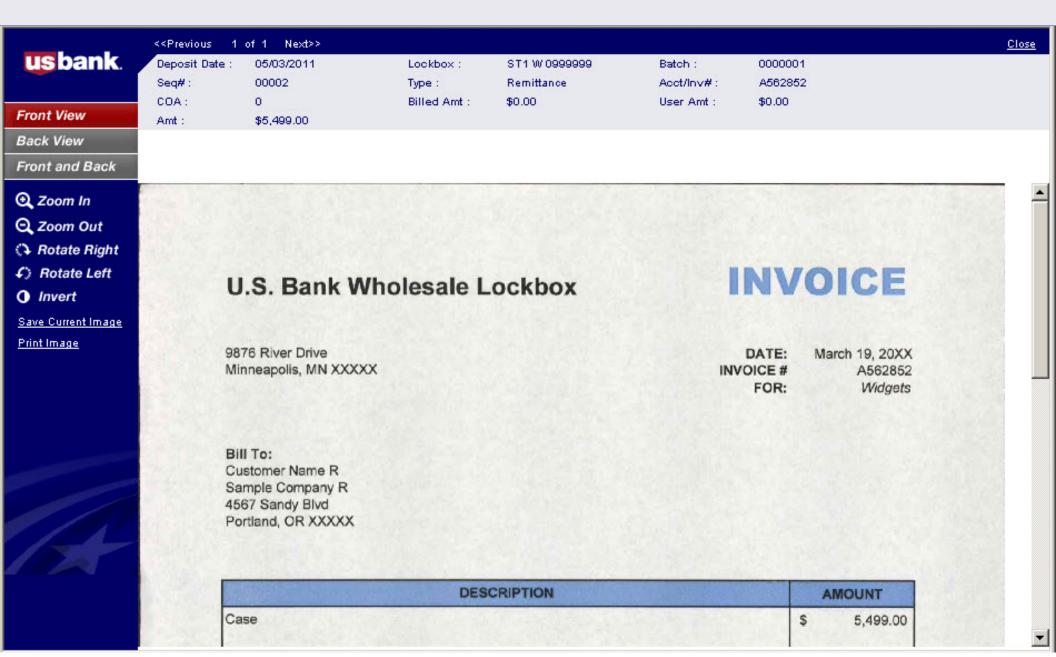
Please Note: Some fields are only available at certain lockbox locations. Please consult your Treasury Management Consultant for more information.



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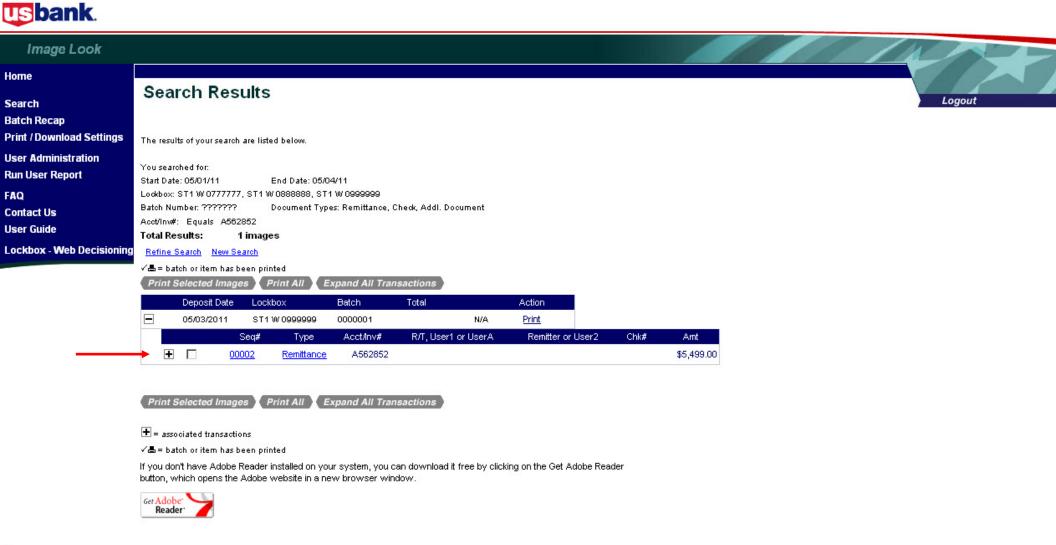
Viewer

Once you have selected an item, the image will appear in a new window. Viewing tools are available in the left hand navigation bar.



Search Results

Click on the plus sign to expand the view and show all the images associated with the original image.



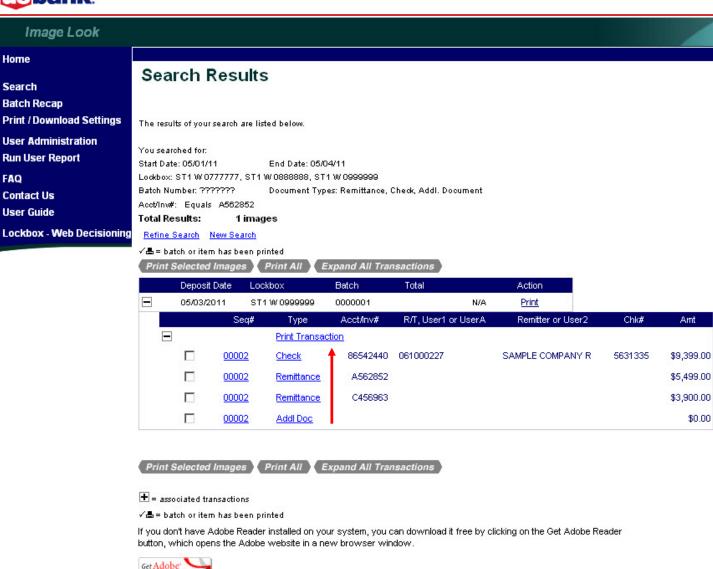
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Search Results

To print the transaction, click the Print Transaction link.

Logout

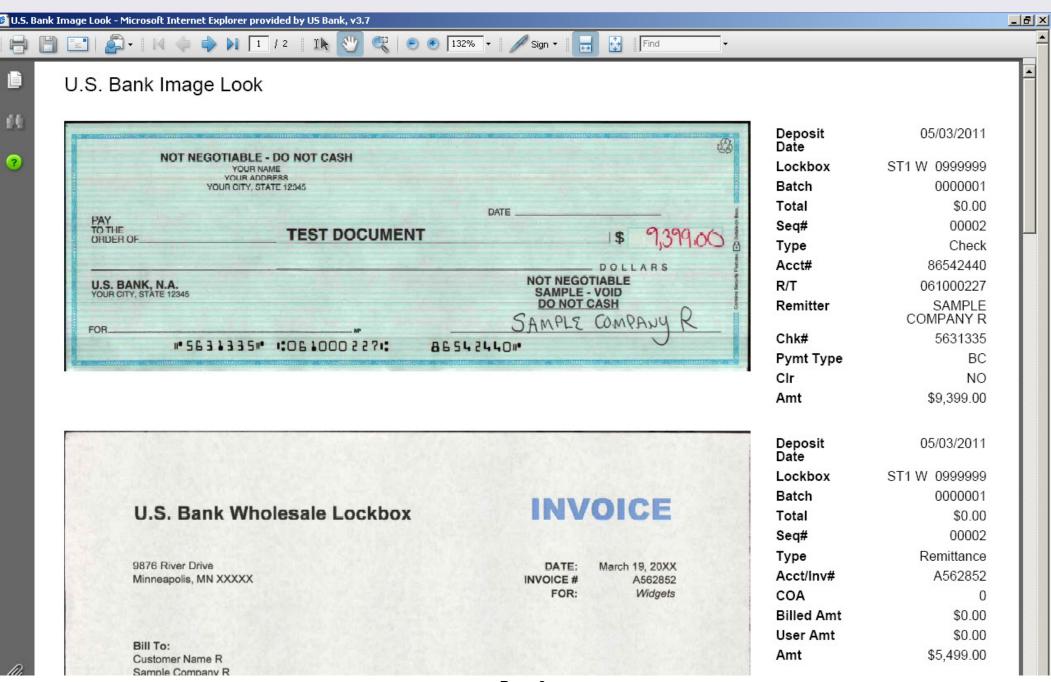




Reader:

Print Preview

The selected images will be formatted into a PDF which will open in a new window. From this window you may view, save or print the images.

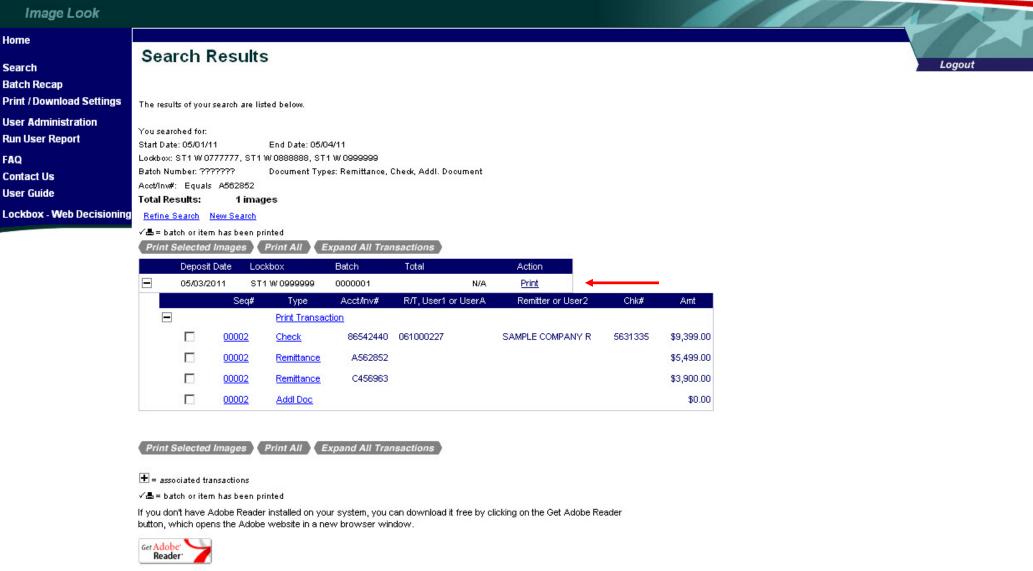


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Search Results

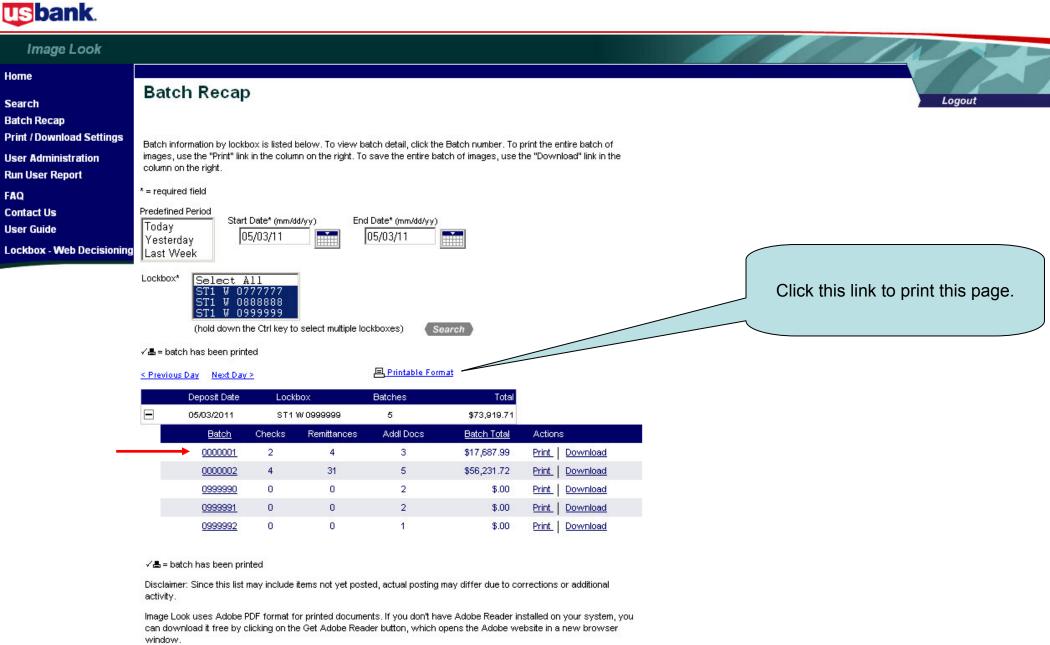
To print an entire batch of images click on the <u>Print</u> link. As with the transaction print, a PDF will be created and presented in a new window.





Batch Recap provides you with item and dollar totals by batch. Image Look has the flexibility to provide deposit information by date range, as well as by lockbox.

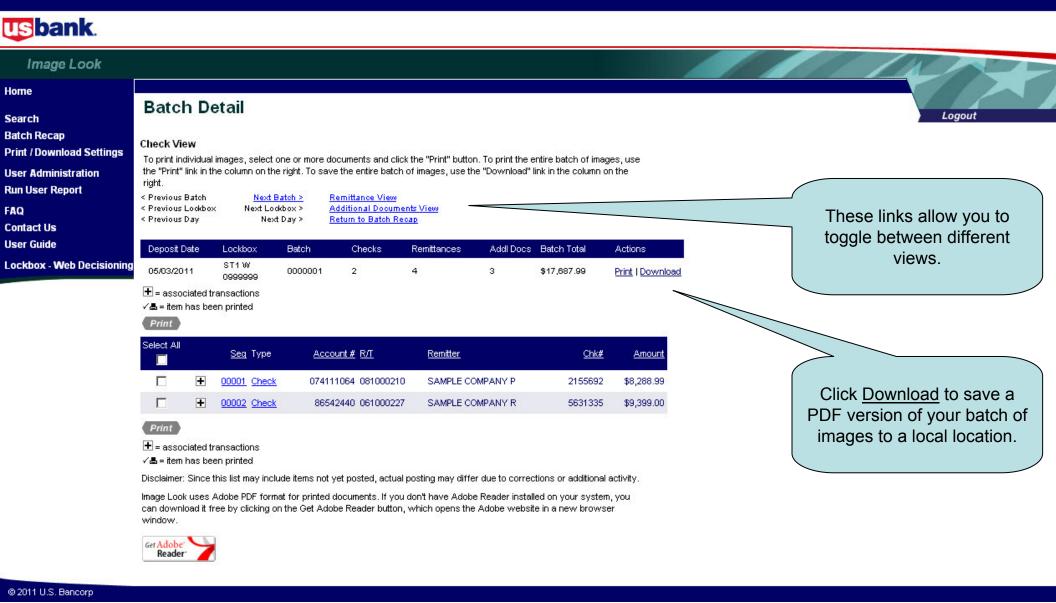
Simply click on an underlined batch number to view the Batch Detail.



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Batch Detail provides a listing of all the items within a batch.

Functionality is the same as the Search Results page in regards to viewing individual images, expanding a transaction or printing.



User Administration allows a self-administrator to manage users, as well as reset passwords.

U.S. Bank recommends that each Customer ID have two users with administrative authority.



Benefits of U.S. Bank Image Look

Make your lockbox work the way you need it to – quickly and efficiently.

- Make more timely decisions with faster access to information—You can determine if your customer's payment was received and use this information to update your accounts receivable. This information also enables you to make timelier credit decisions.
- Enhance customer service by retrieving receipt information more quickly— You decrease the time it takes to respond to customer inquiries regarding payments because you can easily retrieve images of check and remittance documentation quickly.
- **Increase productivity**—Flexible search criteria, zooming, and printing capabilities increase the speed of receivables management. You no longer need to search through boxes of check copies and invoices to find items.
- **Located where your customers are**—U.S. Bank offers Image Look services at many of its Retail and Wholesale Lockbox sites. Let your Treasury Management Consultant help you determine which sites best meet your specific needs.

Thank you for your interest in U.S. Bank Image Look.

For more information,
please contact your
Relationship Manager or
Treasury Management Consultant.